





# Thank you for your trust in Crosscall and for purchasing this IP68 rated mobile phone.

Please read all safety precautions and this manual carefully before using your device to ensure safe and proper use.

Content, images and screenshots used in this manual may differ in appearance from the actual product.

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# **Read Before Proceeding**

#### **Safety Precautions**

Please read the safety precautions carefully to ensure the correct use of your mobile phone.

- 1. Do not crash, throw, or puncture your mobile phone. Avoid the falling, squeezing, and bending of your mobile phone.
- Do not use your mobile phone in a moist environment, such as the bathroom. Prevent your mobile phone from being soaked or washed in liquid.
- Do not switch on your mobile phone when it is prohibited to use or when the phone may cause interference or danger.
- 4. Do not use your mobile phone while driving.
- Follow any rules or regulations in hospitals and health care facilities.
  Switch off your mobile phone near medical apparatus.
- 6. Switch off your mobile phone in aircraft. The phone may cause interference to control equipment of the aircraft.
- Switch off your mobile phone near high-precision electronic devices. The phone may affect the performance of these devices.
- 8. Do not attempt to disassemble your mobile phone or its accessories. Only qualified personnel are allowed to service or repair the phone.
- 9. Do not place your mobile phone or its accessories in containers with a

strong electromagnetic field.

- 10. Do not place magnetic storage media near your mobile phone. Radiation from the phone may erase the information stored on them.
- 11. Do not put your mobile phone in a high-temperature place or use it in a place with flammable gas such as a gas station.
- 12. Keep your mobile phone and its accessories away from children. Do not allow children to use your mobile phone without guidance.
- 13. This device is not intended for use by people (including children) with reduced physical, sensory or mental capacities, or whose lack of experience or knowledge prevents them from safely using the device, if they are not supervised or have not been given instructions beforehand by the person responsible for their safety.
- 14. Children and adolescents should use mobile phones reasonably by avoiding night-time communication and limiting the frequency and duration of calls.
- 15. Use only approved batteries and chargers to avoid the risk of explosion.
- 16. Observe any laws or regulations on the use of wireless devices. Respect others' privacy and legal rights when using your wireless device.
- 17. Strictly follow the relevant instructions of this manual while using the USB cable. Otherwise your mobile phone or PC may be damaged.
- 18. This manual is for reference only, please refer to the material object as

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standard.

- 19. To prevent any interference, keep your device at least 15 cm away from a pacemaker.
- 20. To reduce any risk of interference with a pacemaker, hold the device on the opposite side away from the implant.
- 21. At full volume, extended use of the mobile audio player could damage the user's ears.



#### **Personal Information and Data Security**

The use of some functions or third-party applications on your device could result in your personal information and data being lost becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- Place your device in a safe area to prevent it from unauthorized use.
- Set your device screen to lock and create a password or unlock pattern to unlock it.
- Periodically back up personal information kept on your SIM/USIM card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source.

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Downloaded third-party applications should be scanned for viruses.

- Install security software or patches released by third-party application providers.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.

#### **SAR Information**

This device complies with the directives relating to radio frequency exposure, when it is used near the head or at a minimum distance of 5mm from the body. According to ICNIRP guidelines, the SAR limit is 2.0 watts/kg for head and body, and 4.0 watts/kg for limb on average for 10g of cellular tissue absorbing the majority of frequencies.

#### Maximum values for this model:

- SAR Head: 1.13 (W/kg) ==> authorised limit value: 2 (W/kg)
- SAR Body: 1.60 (W/kg) ==> authorised limit value: 2 (W/kg)
- SAR Limb: 3.63 (W/kg) ==> authorised limit value: 4 (W/kg)

#### Compliance

This device complies with essential recommendation and other relevant requirements contained in the 2014/53/EC. The Declaration of Conformity for your telephone is available on the website: <u>www.crosscall.com</u>

# CE

Imported by: CROSSCALL – 245 RUE PAUL LANGEVIN

13290 AIX EN PROVENCE – FRANCE

# **Technical reference**

## Phone

Model	SPIDER-X5
Dimensions	130.5x60x15 mm
Weight	130 g



Descripti	on
1	OK / Select
2	Menu
3	Answer
4	Keypad Lock
5	Microphone
6	Earpiece
7	Shortcuts / Navigation
8	Contacts
9	End / Power
10	Torch
11	Silent
12	USB Charge port
13	Headphone socket
14	Camera
15	Torch
16	Flash
17	Speaker

## Charger

Trademark	Crosscall
Model	TUEU050055-A00
Input voltage	100-240V <b>~</b>
Input AC frequency	50/60Hz
Output voltage	5.0V
Output current	0.55A
Output power	2.75W
Average active efficiency	69.79%
Efficiency at low load (10%)	N/A
No-load power consumption	0.078W

# **Functional Menus**

## File manager

You can use File manager to organize your files in folders.

If a memory card is inserted, files stored on it are organized separately.

Select Phone or Memory card and select Options to browse, copy, delete,

rename and move the files.

- **Open:** Select to open the Received files, Images, Audio, E-book, my music, and Photos.
- **Format:** Format the phone or memory card.

#### Contacts

You can store the name and phone number in the phone or SIM card.

Up to 500 pairs of numbers and names can be stored in the phone.

Note:

The storage capacity of the SIM card is determined by the type of the card.

## Calls

#### **Call history**

You can view Missed calls, dialled calls, received calls through this function, as well as delete all log etc.

#### **Call settings**

- **Black list**: you can set 20 numbers. When this Black list is enabled, you won't receive the calls from the numbers entered in the Black list.
- Auto redial: Select On or Off to enable or disable auto redial. If you set Auto redial to On, the phone will automatically redial the number a moment later if the called party does not reply. In the auto redial period, you cannot dial other numbers. To end the auto redial process, press the End / Power key. The number of auto redial times can be set to a maximum of 10.

#### Note:

This function requires support from the network operator to which the SIM card is registered.

- **Call time reminder**: To set single or circle tone in a call to make you know the time.
- Auto quick end: You can select to turn on/off this function.
- **Reject by SMS**: You can select to turn on/off this function.
- Answer mode: Select an answer mode as per your need.

#### Messages

The phone supports Short Messaging Service (SMS) and Multimedia Message Service (MMS). You can send text messages and manage the messages that you sent and received.

In the standby mode, go to the main menu by pressing the left soft key, select Create SMS to go to the message composing screen, and then press the left soft key to make further operations.

## Multimedia

#### Camera

This application enables you to take pictures or record videos.

In the shooting screen, press up or down key to zoom in or zoom out; press

OK key to take pictures or capture videos clips; press left soft key to access camera /video recorder settings, or switch to a different shooting mode; press right soft key to exit Camera.

#### Media player

This application enables you to play audio and video files.

In the media player screen, press the up direction key to play or pause; press and hold the right direction key to fast forward; press and hold the left direction key to rewind; press 0 to switch to full screen play; press \* or # key to adjust the volume.

#### Image viewer

This application enables you to view images in your phone or memory card. In the image screen, press 1 to rotate the image counter clockwise; press 3 to rotate the image clockwise; press 4 to zoom out; press 6 to zoom in; press 5 to maximize the image; press OK to rotate the image in the direction indicated by the icon; press left soft key to make other settings; press right soft key to go back.

#### Recorder

This application enables you to make recordings.

Press the up direction key to start or pause a recording; press the right soft key

to stop and the recording will be automatically saved; press the End / Power key to quit without the saving the file; press the left soft key and select List to view the recordings, choose a file and press OK to play; press the down direction key to play or pause; press left or right direction key to play previous or next recording; press up direction key to make a new recording.

Note:

The recording time depends on the memory capacity of the phone.

## FM radio

Your phone is equipped with an FM radio. This application works as a traditional FM radio with automatic tuning and channel saving. You can use it while other applications are running.

# Organizer

#### Alarm

Alarm can remind you in a specific time. There are five alarms available and they are deactivated by default. You can edit time, ring intervals and ringtone for each alarm and activate one or more of them as needed.

## Calculator

Calculator can solve many mathematical problems. Press Up, Down, left and

right key to select +, -, x and / respectively. Press = for result. Press left soft key to delete, press right soft key to quit.

#### Calendar

Calendar can keep track of important appointments, etc. Once you enter this menu, there is a monthly-view calendar. Days with events will be marked.

#### World clock

World clock enables you to view time of main cities in various time zones.

#### Notes

Notes can help you make memos. Add memos with left soft key. Quit menu with right soft key.

#### Converter

Converter works as a conversion calculator where you can make conversion among different units of measurement.

#### Stopwatch

Stopwatch is simple application for measuring time with possibility to register several results and suspend/resume measurement.

## Tasks

Tasks can help you create task reminders.

## Torch

Torch is an application that makes your phone as a torch.

# Settings

## **Phone settings**

- **Time and date**: Set home city, time/date, format, update with time zone and auto update time.
- Schedule power on/off: The phone provides two times to scheduled power on or off. You can set status and time for each scheduled time.
- Language: Set phone language.
- **Preferred writing language**: Select an input method.
- **Display:** Set wallpaper, show date and time.
- Dedicated key: Assign the direction key as shortcuts to important functions. Press the corresponding direction key in standby mode to start the function.
- Flight mode: Select the Normal mode, Flight mode or Query when power on.

• LCD backlight: Adjust the brightness of screen and set the backlight goes out time if no operation.

#### **Call settings**

From the main menu, select Settings > Call Settings.

• Billing

Call cost: View and reset the cost of last call and total calls.Call timers: View and reset the times of last call, dialed calls and received calls.

- Call waiting: Activate/Deactivate/Query Status the notification beep of a second incoming call.
- **Call divert**: This network function enables you to forward incoming calls to another number you have previously specified.

• **Call barring**: The call barring function enables you to bar calls as needed. When setting this function, you need to use a network barring code, which can be obtained from the network operator. If the code is wrong, an error message will be prompted on the screen. After selecting a call barring option, continue to select Activate or Deactivate. The mobile phone will prompt you to input the call barring code and then contact the network. A moment later, the network will make a response and send the operation results to the mobile phone.

#### • Caller ID

**Set by network**: This may be different according to the network in your country.

Hide ID: Hide your Caller ID when you are making a call.

Send ID: Your Caller ID will be sent along with your call.

#### Advanced settings

**Blacklist**: Add numbers to blacklist, enable the blacklist to automatically block all callers listed on the blacklist.

**Whitelist**: Add numbers to whitelist, enabling the whitelist will only allow calls from the numbers listed on the whitelist.

**Auto redial**: Activate or deactivate the automatic callback of any calls that do not get through the first time.

**Call time reminder**: To set single or periodic tone in a call to make you know the time.

**Auto quick end**: This function enables you to automatically end the call at the time you have previously specified.

**Reject by SMS**: This function enables you to send a SMS when you reject the coming call.

Answer mode: Set answer mode as per your need.

#### Connectivity

- Internet tethering: For more details, please refer to "Help" in this menu.
- Data service: Select between GPRS/ Roaming Data service.

#### **Security settings**

#### • Phone security

To protect your phone and privacy, you can set phone password, you are required to enter the password each time the phone is powered on. There are three times of incorrect attempts, or the phone will be locked. The default password is 1122.

#### • Auto keypad lock

Keypad lock prevents the inadvertent phone usage. However, you can still receive calls and make emergency calls.

#### • Certificate manager

You can manage certificate through this function.

#### **Restore factory settings**

This function enables you to erase all the personal data stored on the phone, including your system and application settings, downloaded files. The default phone password is 1122.

Note:

Please use this function with great care. Please backup the data stored on your phone before using this function.

# **Profiles**

The user can switch from one mode to another according to the different occasions.

The phone offers: General Mode, Silent Mode, Meeting Mode, Outdoor Mode.

- **General**: Press the left soft key to select Activate, Customize and Reset.
- **Silent**: Press the left soft key and select Activate to turn on silent mode.
- **Meeting**: Press the left soft key and select Activate to turn on meeting mode.
- Outdoor: Press the left soft key and select Activate to turn on Outdoor mode.

# Services

#### **Internet services**

Internet access is available when GPRS/WCDMA is activated.

- Home page: Set the home page.
- Bookmarks: Set the bookmark to facilitate the browse of the web pages views last time.
- Search or input URL: Manual input the URL.
- Last web address: Store the URLs of previous web pages.
- Recent pages: View the recent pages.
- Store pages: The phone displays the offline pages you saved.
- Settings: Edit the archive, clear the cache or clear personal information of the SIM card.

## **Important Safety Instructions**

To prevent possible hearing damage, do not listen at high volume levels for long periods.

Please use appointed battery in case of explosion risk, please dispose of lifeless battery under guidance. Recycle your phone.

The WEEE logo appears on the product to indicate that this product must not be disposed off or dumped with your other household wastes. Please observe the local regulations on phone



packaging, battery and used phone disposal and bring them to the collection point for proper recycling. Do not dispose of used phones or batteries in a household rubbish bin. Please take your used, unwanted lithium batteries to a designated disposal point. Do not dispose of them with domestic refuse.